



# Mission Statement

Provide comprehensive vendor and project management solutions tailored specifically to our clients' needs.

# Company History

1997 Founded Icon Information Consultants, LP

➤ Market Focus: Contingent Workforce

2002 Formation iSolutions, LTD

➤ Market Focus: Project Management/Vendor Management

# Company Certifications

W.B.E.A. Women Business Enterprise Association

➤ National Certification

H.U.B. Historically Underutilized Business

➤ Texas State Certification

## Recognition & Awards

### **Houston Business Journal**

- 2000: #34 Woman Owned Business Houston
- 2001: #3 Fastest Growing Woman Owned Company Houston  
#14 Fastest Growing Company Houston  
#27 Woman Owned Business Houston
- 2002: #26 Woman Owned Business Houston  
#92 Fastest Growing Company Houston  
#10 Largest Woman Owned Business Houston  
#33 Woman Owned Business Texas

### **Small Business Association**

- 2002: Pamela O'Rourke SBA Person of the Year

# Company Stats

- 300+ employees
- Revenues in excess of \$25 Million
- Corporate Office Houston, Texas
- Market Focus “Fortune 1000”
- Strategic Alliances
- Partnerships
- Service Delivery Covering 20 States

# Project Management Practice

- Proven Project Management Methodology
- Application Development and Integration
- Asset Management
- Windows Migration
- Infrastructure Solutions
- Desktop Integrations

# Service Offerings

- Application Development
- LAN Design & Implementation
- Firewall & Security
- Disaster Recovery
- Facilities & Project Management

# Service Offerings - Continued

- Help Desk
- Internet & Intranet
- Network Technologies
- Enterprise Architecture Interfacing
- Multi-Platform Support

# **ICON Information Consultants, LP Service Offerings**

- Strategic Staffing
- Staff Augmentation
- Temp to Perm
- Outsourcing
- Payroll Services
- Engineering Support

# Service Definitions

**Consulting services:** Advisory services to help companies analyze and improve the effectiveness of business operations and technology strategies. Consulting services include two segments, Business and IT.

**Applications:** Databases, electronic commerce software, enterprise applications, PC application software, Internet software, business intelligence and data warehousing.

**Deployment services:** Support the implementation and rollout of new applications or infrastructure. Activities may include hardware or software procurement, configuration, tuning, staging, installation and interoperability testing.

## Service Definitions - Continued

**Operating system:** DOS (without Windows), Macintosh OS, Netware, OS 2, Proprietary and other, Unix, Windows 2000, Windows 3.1 (with DOS), Windows 95, Windows 98 and Windows NT.

**Application development:** Services create new functionality for custom-developed or packaged applications. These services may include conversion applications to run on different platforms. Specific activities may include project planning, project management, detailed design or implementation of application programming interfaces.

**Technical support:** Contracts include telephone and online troubleshooting, installation assistance and basic usability assistance. Software maintenance includes operating systems, application software, systems and network management software, tools and utilities.

## Service Definitions - Continued

**Help desk management:** Services to provide centralized information and support management. Services include hardware and software support, logging of problems, dispatch of service technicians, training coordination and other IT-related issues.

**Asset management:** Inventory, tracking and ongoing management of a customer's technology assets. Services include initial inventory/ongoing tracking of hardware and software assets and licenses; management of technology procurement or leasing and deployment.

**Payroll Services:** Provide companies a cost effective way to effectively manage their staffing levels and eliminate basic administration functions. Services include background check (criminal, educational, employment and address verification) and administrative tasks such as client billing processes.

# Service Definitions - Continued

**Disaster Recovery:** Ensure that your disaster recovery plan meets your actual needs for unplanned interruptions of all kinds. Services include crisis management, and technical support systems recovery, end-user recovery, high availability, and/or network solutions.

**Engineering Services:** Provide a full understanding of engineering project life cycle. Disciplines include Civil/ Structural, mechanical, and electrical, as well as computer aided design/drafting project managers, technicians and technical Writers.

# Contingent Workforce Management Practice

- Invoicing and Reconciliation
- Web-hosted Applications
- Classifications Based on Ranking
- Screening Evaluation and Reporting
- Service Delivery and Tracking
- Consolidation of Spend
- Monthly Reports on Spend

# **Contingent Workforce Management Practice Client Benefits**

- Reduce Your Contingent Workforce Costs
- Redirect Focus of Your Employees
- Leverage Volume Purchasing Opportunities
- Decrease Contingent Workforce Placement Times
- Increase Quality Control of Contingent Workforce
- Increase Speed and Agility
- Increase Customer Satisfaction

## Contingent Workforce Management

In today's uncertain economic times, you're relying more than ever on your temporary workforce. And to maintain your success, you have to cut costs, increase efficiency, and focus on your core competencies. But what's the best way to minimize or eliminate costs relating to finding, hiring, and managing temporary workers? Some of the most forward-thinking companies in the market today have turned to contingent workforce procurement solutions to shorten their fulfillment cycles and automate the process.

So what's keeping you from getting there? iSolutions has the answers. Our team leverages our enterprise workforce management solutions to help you optimize the effectiveness of your entire human-capital supply chain. We can help your organization to:

- measurably improve cost takeout
- save up to 15 percent of internal administrative costs
- reduce risk by ensuring co-employment compliance.

## Contingent Workforce Management

Leveraging our contingent workforce procurement solution, our teams can help you automate the acquisition of your temporary staff, which enables you to:

- Quickly identify and utilize valuable workers
- Decrease the incremental costs associated with hiring and scaling your contingent workforce
- Rapidly find the right skills for critical projects
- Collaborate and plan with suppliers
- Reduce administrative support needed for vendor management, including accounts payable and on-boarding
- Create efficient financial processes and controls, including uniform time-and-expense management
- Reduce costs and consolidate transactions associated with processing requisitions, approval workflow, invoicing, payment, and project accounting.

# Contact Information

- 2425 W. Loop South, Suite 525
- Houston, TX 77027
- Ph: 713-490-6192
- Fax: 713-438-0930
- [www.isolutionsltd.com](http://www.isolutionsltd.com)